




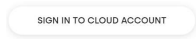
WELCOME TO WD SUPPORT

My Cloud OS 5: Feature Differences Between My Cloud OS 3 and My Cloud OS 5


Answer ID 29389


OS3 to OS5 Feature Differences


- Not all features listed are supported on all My Cloud product models


	Feature Detail	My Cloud OS3	My Cloud OS5
Product	Model	All Models	Mirror Gen2 EX2 Ultra/EX4100 PR2100/PR4100
Mobile App	Android and iOS		
Web Browser	MyCloud.com Login	 (https://www.mycloud.com)	 (https://os5.mycloud.com/)
	Setup URL	mycloud.com/setup (https://mycloud.com/setup)	mycloud.com/setup (https://mycloud.com/setup)
Operating System	My Cloud Operating System	OS 3	OS 5
	Windows OS	7, 8.1 & 10	8.1 & 10
	macOS	10.9+	10.12+
	Android Version	4.0+	6.0+
Browser version support	iOS version	8.0+	11+
	Internet Explorer	10+	10+
	Microsoft Edge	✓	✓
	Safari	6+	6+
	Firefox®	30+	30+
	Google Chrome™	31.0+	31.0+
Management UX/UI			
User Access	NAS Dashboard	✓	✓
	Multi Device Support	✓	✓
	Admin User Renaming	✓	
	Standard User	✓	
	Administrator	✓	✓
	Web App	✓	✓
	Desktop App	✓	
	Remote Access	✓	✓
	Remote Dashboard Access	✓	
WebDAV	✓		
User Authentication	Mandatory Password		✓
	Password Encryption(SHA512)		✓
Certificate	HTTPS for Admin Dashboard	✓	✓
	Secure FTP	✓	✓
Backups	USB Backup	✓	✓
	Cloud Backup (S3, Dropbox, Elephant Drive)	✓	✓
	Remote Backup	✓	✓
	Internal Backup	✓	✓
	Camera Backup	✓	✓
3rd Party Apps			
Apps	abFiles	✓	
	Acronis ATI 2020 promo	✓	✓
	Amazon S3	✓	✓
	aMule	✓	
	Anti-Virus Essential	✓	✓


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Channels DVR		✓	
CloudBeats			✓
Dropbox		✓	✓
DVBLink		✓	
Elephant Drive		✓	✓
EverAppz			✓
FortressSecure		✓	
FTP Download		✓	✓
Git		✓	
GoodSync for NAS		✓	✓
HTTP Download		✓	
Icecast		✓	
iTunes Server		✓	✓
Joomla		✓	✓
NzbGet		✓	
phpBB		✓	✓
phpMyAdmin		✓	✓
Plex		✓	✓
QuikFynd		✓	✓
Ransomware Protection Monitor			✓
SqueezeCenter		✓	
Transmission		✓	** available at a later date
TV/Media Device Driver		✓	✓
Twonky DLNA		✓	✓
VirtualHere		✓	✓
Webfile viewer		✓	
WordPress		✓	✓
Z-Wave		✓	

WD App

WD Smartware	Backup DAS & NAS	✓	
WD Sync	Sync NAS LAN & remote	✓	

Mobile Apps Features

OS support	Android Version	4.0	6+
	iOS Version	8.0	11+
Mobile App Phone	Mobile Phone (iOS)	✓	✓
	Mobile Phone (Android)	✓	✓
	Mobile Phone (Windows)		
Mobile App Tablet	Mobile Tablet (iOS)	✓	✓
	Mobile Tablet (Android)	✓	✓
	Mobile Tablet (Windows)		
Modern UI	New, up to date design with better visual & UX		✓
Setup	mycloud.com user login	✓	✓
	Manual add device	✓	
	Setup mobile backup (Enable cellular backup)	✓	✓
	Setup mobile backup (Select source folders in Android)		✓
	Setup Mobile Backup (Create a folder)	✓	
	Local Network Access without Internet Connection	✓	
Legacy Device Support	Support OS3 devices	✓	
	Support OS2 & 2.5 device (e.g MBL)	✓	
Multiple platform support	Access content from different NAS under user account	✓	✓
	File management across different NAS	✓	
Files & Folder tab	View files & folders by share from the NAS	✓	✓
	Add content (Upload photos/videos, take photo, create folder)	✓	✓
	Sort (A-Z; Z-A)	✓	✓

	Sort (Date ascending; date descending)	✓	✓
	Sort (Size)		✓
	Select	✓	✓
	Select all	✓	✓
	Upload photos or videos	✓	✓
	Take a photo	✓	✓
	Create a folder	✓	✓
	Share	✓	✓
	Rename	✓	✓
	Move	✓	✓
	Delete	✓	✓
	Copy	✓	
	Open in	✓	✓
	Download/Save to mobile	✓	✓
Search	Filename	✓	✓
	File type	✓	✓
	Date		✓
	Extensions		✓
	Location (if metadata exist)		✓
	Auto grouping		✓
Shared tab	Shared with me	✓	✓
	Share by me	✓	✓
	Manage Shared content access (Share, People with access, delete share link)	✓	✓
	Open in		✓
	Download/Save to mobile		✓
	Info		✓
	Delete		✓
Photo	Browse photos only filter	✓	✓
	View RAW images		✓
	View HEIC format images		✓
Video	Browse videos only filter	✓	
	Video transcoding		✓
Music	Browse music only	✓	
	Browse music by metadata (artist, album, genre)	✓	
	Playback music	✓	✓
	Auto music playback	✓	
Office files support	Preview PDF	✓	✓
	Preview office files	✓	✓
Cloud services integrated	Google Drive	✓	
	Dropbox	✓	
	Adobe Creative Cloud	✓	
	OneDrive	✓	
App Settings	Passcode	✓	✓
	FaceID/Touch ID		✓
	Auto backup	✓	✓
NAS Settings	View media content breakdown	✓	
	View capacity	✓	✓
	Manage users	✓	✓
	Update NAS firmware	✓	✓
App activities	View list of last app activities	✓	✓
Web App			
Setup	mycloud.com (http://mycloud.com) user login	✓	✓
Legacy Device Support	Support OS3 devices	✓	
	Support OS2 & 2.5 device	✓	
Multiple platform support	Access content from different NAS under user account	✓	✓
	File management across different NAS		
Files & Folder tab	View files & folders by share from the NAS	✓	✓
	Add Content (Upload photos/videos, take photo, create folder)	✓	✓
	Sort (A-Z; Z-A)	✓	✓

	Sort (Date ascending; date descending)	✓	✓
	Sort (Size)		✓
	Select	✓	✓
	Select all	✓	
	Upload file	✓	✓
	Upload file limitation	Unlimited	5GB
	Create a folder	✓	✓
	Share	✓	✓
	Rename	✓	✓
	Move	✓	✓
	Delete	✓	✓
	Copy	✓	
	Download	✓	✓
	Grid view	✓	✓
	List view	✓	✓
Search	Filename		✓
	File type		✓
	Date		✓
	Extensions		✓
	Location (if metadata exist)		✓
	Auto Grouping		✓
Shared Tab	Shared with me	✓	✓
	Share by me	✓	✓
	Manage Shared content access (Share, People with access, delete share link)	✓	✓
	Download		✓
	Info		✓
	Delete		✓
Photo	Browse photos only filter		
	RAW photo viewing		✓
	View HEIC format images		✓
Video	Browse Videos only Filter		✓
	Playback Video		✓
	Video Transcoding		✓
Music	Browse music only		
	Browse music by metadata (artist, album, genre)		
	Playback music		
	Playback Music by list		✓
Office files support	Preview PDF		
	Preview office files		
NAS Settings	View media content breakdown		
	View capacity	✓	✓
	Manage users		
	Update NAS firmware		

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Related Answers

- My Cloud OS 5: How to Update From My Cloud OS 3 (https://support-en.wd.com/app/answers/detail/a_id/29813/related/1/session/L2F2LzEvdGltZS8xNjA0MzAzODI3L2dlbi8xNjA0MzAzODI3L3NpZC9mVW)
- My Cloud OS 5: Online User Guide and Solutions (https://support-en.wd.com/app/answers/detail/a_id/29633/related/1/session/L2F2LzEvdGltZS8xNjA0MzAzODI3L2dlbi8xNjA0MzAzODI3L3NpZC9mVW)
- My Cloud OS 3 to My Cloud OS 5 FAQ (https://support-en.wd.com/app/answers/detail/a_id/29382/related/1/session/L2F2LzEvdGltZS8xNjA0MzAzODI3L2dlbi8xNjA0MzAzODI3L3NpZC9mVW)
- My Cloud OS 5: Firmware Availability and Supported Devices (https://support-en.wd.com/app/answers/detail/a_id/29230/related/1/session/L2F2LzEvdGltZS8xNjA0MzAzODI3L2dlbi8xNjA0MzAzODI3L3NpZC9mVW)
- Differences Between My Cloud Operating Systems, Firmware, Software and Applications (https://support-en.wd.com/app/answers/detail/a_id/29238/related/1/session/L2F2LzEvdGltZS8xNjA0MzAzODI3L2dlbi8xNjA0MzAzODI3L3NpZC9mVW)